

Press Release Statement
CITY OF CLUTE RESPONSE TO COVID 19 UPDATE
March 30, 2020
FOR IMMEDIATE RELEASE

The City of Clute continues to adapt its response to the CoVid 19 Pandemic we are instituting a number of changes to our operational plan moving forward. Some of the below listed changes have been publicized previously others are new, they are as follows:

- Effective Monday, March 30, 2020, to prevent any undue stress on our customers, the City is making several changes to its Utility Billing and Customer Service protocols including:
 - Automatic Debit payments from all Commercial and Residential Accounts have been suspended until further notice. Customers will be contacted to arrange for payment via other means.
 - Customers in arrears will no longer receive Red Tags. Instead customers will receive a letter offering a payment plan tailored to their needs.
 - As previously reported, the City WILL NOT TERMINATE ANY UTILITY SERVICE for the duration of this event and ALL FEES have been WAIVED.
 - Customers needing on-site assistance from Public Works will be asked to stay inside their residence or business while the crew is on site.
- Effective Monday, March 30, 2020 the City has restricted access to all playgrounds and equipment located in City parks. However, parks are still open for walking and outdoor recreation. Please remember to practice social distancing while using City parks.
- All meetings of the City Council, Boards and Commissions are cancelled until Thursday April 9, 2020.

OTHER REMINDERS:

- The City has suspended the collection of Heavy Trash, Brush and Recycling. Garbage service will be limited to regular household collection.
- All events and gatherings Public and Private at all Parks and Recreation Facilities are cancelled.
- The City encourages EVERYONE to support our local businesses, but we want EVERYONE to USE COMMON SENSE and practice SAFE SOCIAL DISTANCING. Give each other some space while in the stores or USE CURBSIDE PICKUP where available and PLEASE CURTAIL gatherings, parties and other events until further notice regardless of their location.
- **IF YOU ARE SICK STAY AT HOME**, and follow directions from your Medical providers!
- Finally, THANK YOU to everyone who gave blood today at the Gulf Coast Regional Blood Center's @CommitforLife drive at Fire Station No. 1! The City will be hosting more blood drives in the near future and we urge EVERYONE to give as supplies are CRITICALLY LOW!

For information on the City's response and other pertinent information please check the City's website: <https://clutetexas.gov/covid-19/>, follow the City's Facebook page or follow us on Twitter @CluteCityMgr and @CluteOEM.

Stay strong, stay positive and most importantly **STAY HOME!**

City of Clute