

Trash Service Transition — Frequently Asked Questions

The City of Clute is transitioning residential trash collection to a once-a-week schedule using new 96-gallon carts, with quarterly heavy trash pickup. This page answers the questions we expect residents to have. If you don't see your question here, contact Public Works using the information at the bottom of this page.

Schedule & Timeline

What is changing about my trash service?

Residential trash collection is moving from the current schedule to a once-a-week pickup, using a new 96-gallon cart instead of bags or bins. Heavy trash and bulky item pickup will move from a monthly to a quarterly schedule.

When will this happen?

The transition will roll out over approximately six months, zone by zone across the city. Your current pickup schedule will continue exactly as it is today until your zone converts.

How will I know when my zone converts?

The City will notify residents in advance of their zone's conversion date, including their new collection day and cart delivery timing. Watch the City's website and Facebook page for zone-by-zone updates.

Will my collection day change?

It may. Each zone is assigned a single collection day under the new schedule. Your notice ahead of conversion will confirm your new day.

What about streets that can't be reached by standard equipment, like dead-end streets?

Some streets, including dead-end streets, will continue to be serviced using the City's traditional collection method to safely navigate those areas. This does not change the once-a-week schedule or your use of the new cart.

The New Cart

Why is the City switching to a 96-gallon cart?

The cart offers several advantages over loose bags:

- A secure lid keeps out animals and wind
- No more torn bags or litter blowing loose
- It rolls to the curb, so there's no heavy lifting
- It holds more, meaning fewer overflow issues between pickups

Do I have to use the cart, or can I still set out bags?

Once your zone converts, collection will be based on the cart. Details on setout requirements will be included in your zone's transition notice.

What if I need a second cart, or a smaller one?

Contact Public Works once your zone has converted to discuss cart size and additional cart options for your household.

What happens to my old trash cans?

Guidance on transitioning away from your current container(s) will be included in your zone's conversion notice.

Heavy Trash & Bulky Items

Is heavy trash pickup going away?

No. Heavy trash and bulky item pickup continues, on a quarterly (four-times-a-year) schedule by zone, included in your regular service. If you need items collected in the period between the quarterly collections, the City will still collect it for a fee.

What if I have something big to get rid of before my next quarterly pickup?

If you're planning a larger project — a remodel, a big cleanout, a move — you can rent a temporary dumpster from the City at any time for a modest fee. Contact Public Works to schedule delivery.

Can I just put my heavy trash out early at the curb?

Please hold bulky items until your zone's scheduled quarterly collection date. Items set out at the curb before that date will be collected for a fee.

How will I know my zone's quarterly heavy trash date?

The schedule will be published on the City's website and included in resident notices as the new service is rolled out.

Rates & Billing

Is my trash rate going up because of this change?

No. This transition is designed to give the City more flexibility in how trash service is delivered as Clute grows, without raising residential rates.

Does this affect my water bill or other City charges?

No. This change affects trash and heavy trash collection only.

Businesses & Multifamily Properties

Does this change affect commercial trash service?

No. Commercial dumpster collection continues on its current schedule and equipment, unaffected by this transition.

Does this change affect apartments or multifamily complexes?

This transition applies to single-family residential collection. Multifamily and commercial accounts are serviced separately and are not affected by this change.

Contact & More Information

Who do I contact with questions about my service?

City of Clute Public Works — Sanitation Division

Phone: 979-265-7939

Website: <https://clutetexas.gov/new/city-departments/public-works/sanitation/>

Where can I get updates as the transition rolls out?

Follow the City of Clute on Facebook and check <https://clutetexas.gov/new/city-departments/public-works/sanitation/> for zone-by-zone schedules and notices.